

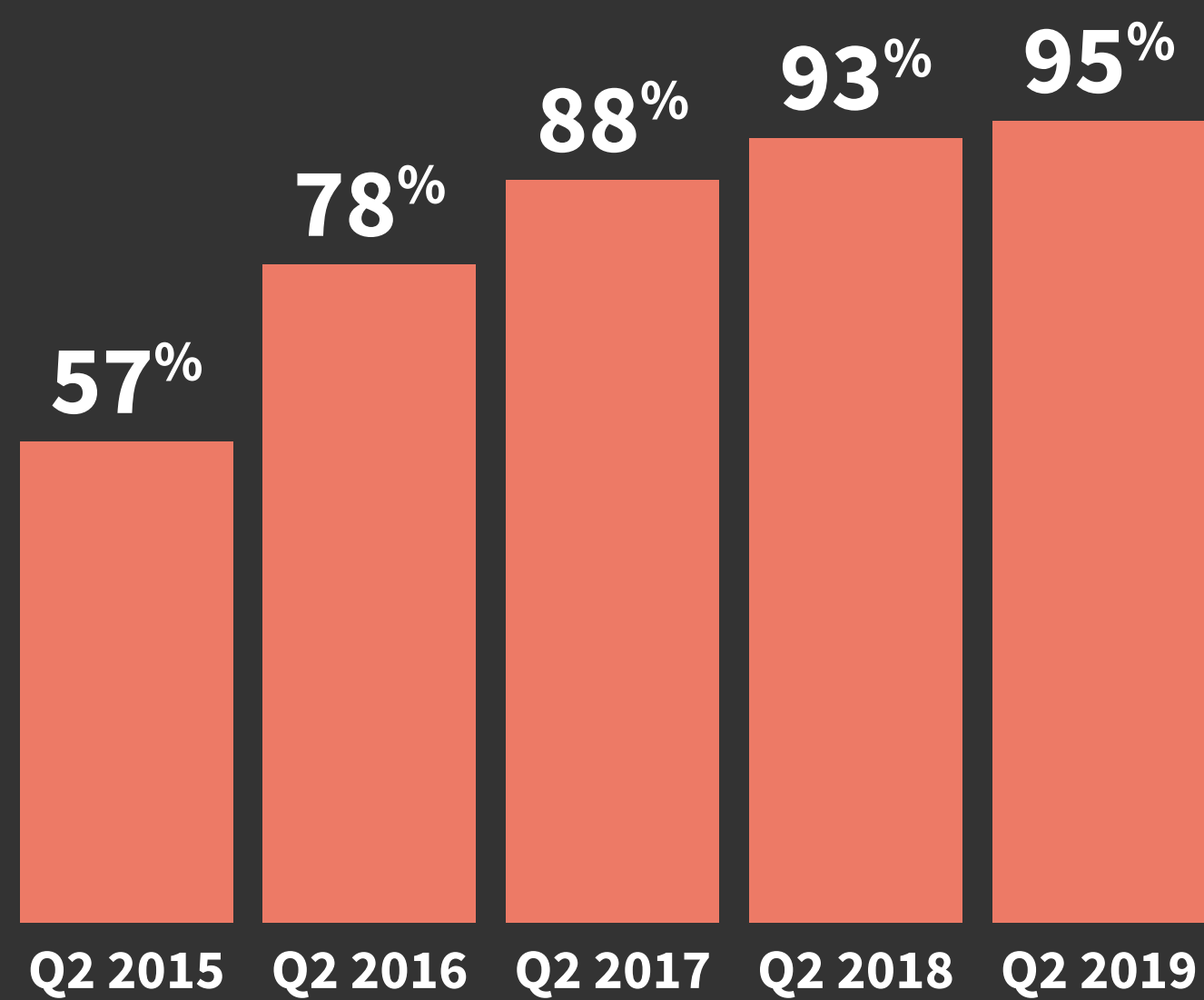
# THE DISRUPTIVE BRANDS OF CORPORATE T&E

The Certify Q2 2019 SpendSmart™ Report analyzed more than 10 million receipts and expenses submitted in the second quarter of 2019. Uber continues to control the ride hailing category—overtaking Lyft as the highest ranked service this quarter. Scooters continue to populate expense reports, with Lime racing ahead of Bird this quarter with 58% of receipts in the category.

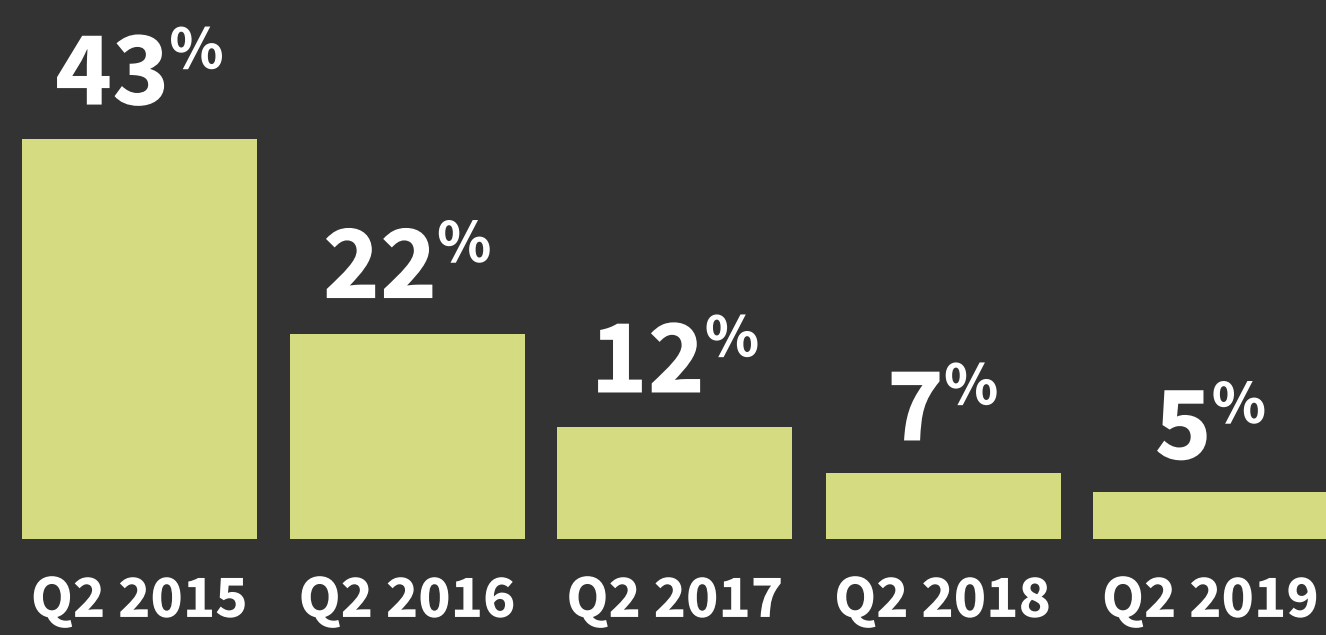
## RIDE HAILING CONTINUES ITS CLIMB AS RATINGS SHIFT

Ride hailing continues to be the most popular choice for business travelers in North America according to our newest data. Taxi use declines very slightly in the second quarter of 2019 with just six percent of receipts in the category.

### RIDE HAILING



### TAXIS



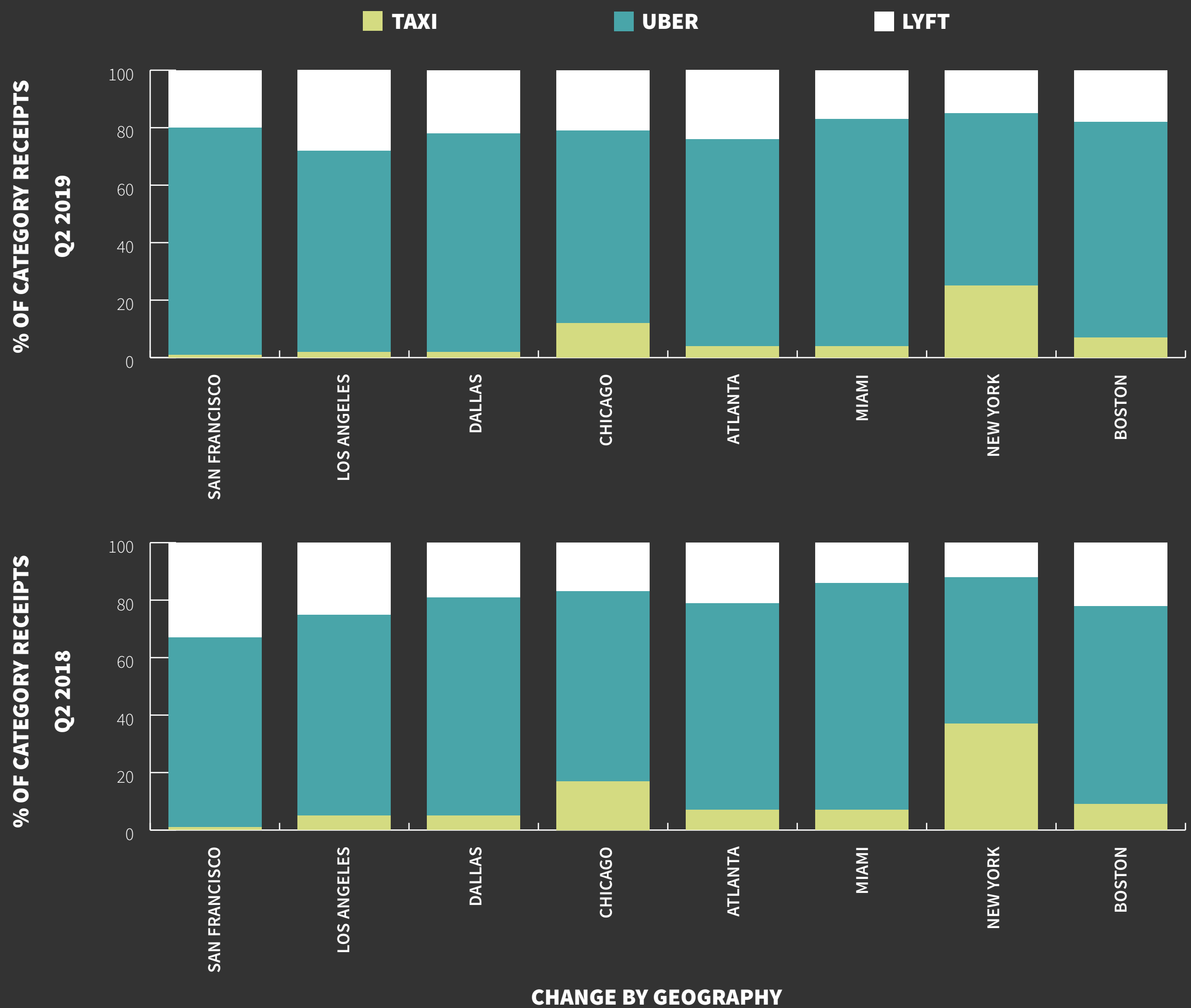
## RIDE HAILING TAKES HIGHEST RATINGS

Average ratings dipped for both Uber and Lyft this quarter, yet ride hailing providers hold steady ahead of ratings for Taxis.



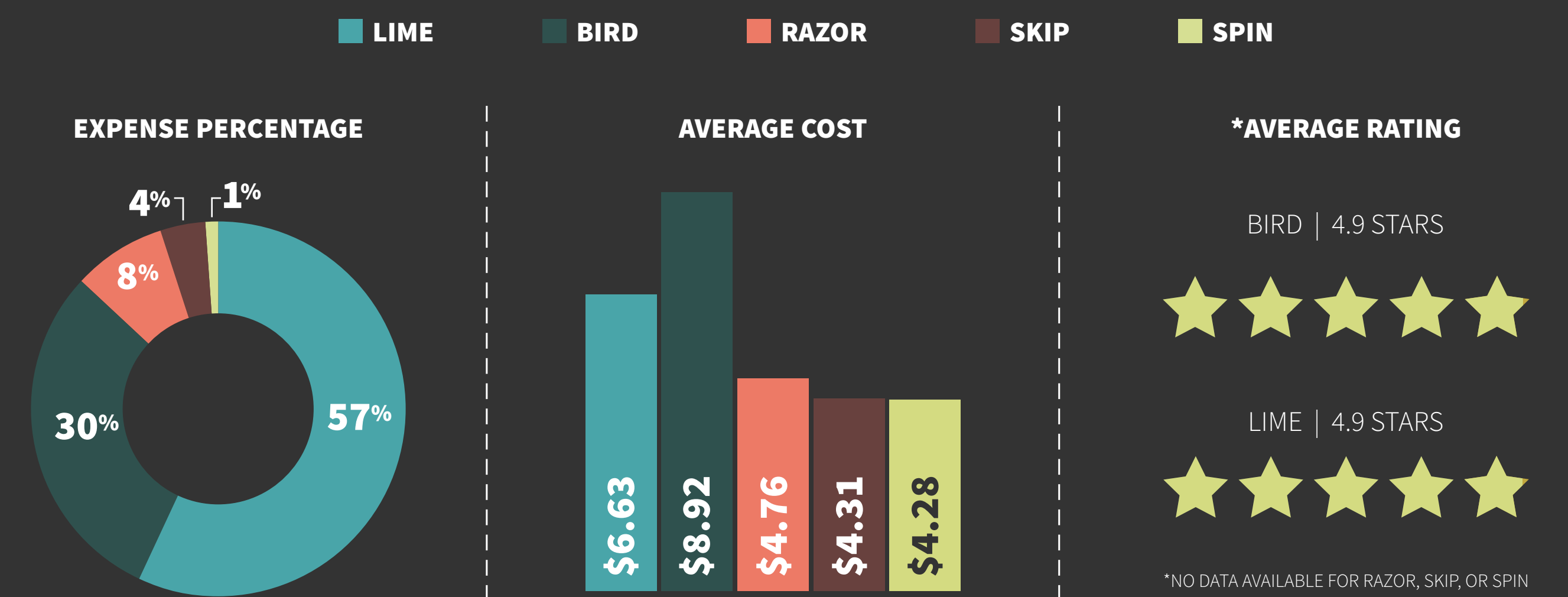
## RIDE HAILING TRENDS IN NORTH AMERICA

Ride hailing is most popular in San Francisco, with Dallas and Los Angeles close behind. Taxis dipped significantly in New York City, despite recent ride-hailing regulations.



## SCOOTERS GAIN TRACTION

Scooters yet again appeared in business expense reports, adding two new vendors Skip and Spin to our report. This quarter, Lime overtook Bird for the most expensed scooter company with nearly 60% of receipts.



All data reported and displayed has been provided by the quarterly Certify SpendSmart™ Report. Expense percentage represents the number of expenses divided by the total number of expenses for the expense type. Average ratings are calculated from Certify's voluntary user rating system, with 5-stars being the highest rating and 1-star being the lowest. For all media inquiries please contact Kevin Wolf of TGPR, kevin@tgprllc.com or 650-327-1641. To view the full reports, please visit [www.certify.com/CertifySpendSmartReport.aspx](http://www.certify.com/CertifySpendSmartReport.aspx)