

CUSTOMER SUCCESS STORY

GPS technology leader loses paper, hones in on expense automation

As the leader in global positioning satellite technology, Garmin charted a course for worldwide success yet was stuck with outdated spreadsheets and manual expense reporting processes. Expenses were burdensome for Garmin's accounts payable team, and employees had to endure lengthy delays and paperwork just to be reimbursed for business expenses they had already incurred out of pocket. Making the process easier for its associates was a major reason behind making a change, and in 2014 Garmin turned to Certify for help.

GARMIN EXPENSE MANAGEMENT CHALLENGES:

- Inefficient, manual paper-based expense management process
- Accounts payable staff mired in lower-value administrative tasks
- Reimbursement delays for out-of-pocket employee expenses



Garmin brings GPS navigation and wearable technology to automotive, aviation, marine, outdoor and fitness markets, so its customers can make the most of the time they spend pursuing their passions.

Established: 1989
Headquarters: Olathe, KS
Employees: 11,500 worldwide
Customer Since: 2014

Benefits with Certify

+2,300

active users submitting reports with Certify



2-5

duplicate expenses identified each month



1

full day of AP team admin eliminated weekly



“Certify has saved countless hours for the AP team and for associates submitting reports. We have more time to focus on upholding our travel policy and making sure associates get a timely and accurate reimbursement.”

Kristi Bobek
Accounts Payable Supervisor
Garmin International

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AUTOMATED, INTEGRATED AND MOBILE

Since implementing Certify, Garmin has enjoyed significant improvements in the expense report review and approval process, integrated its ERP system to reduce manual data entry and added ACH direct deposit to expedite reimbursement. Many Garmin employees also benefit from the convenience of Certify Mobile, especially international travelers who deal with expense receipts of all shapes and sizes.

ADDITIONAL BENEFITS WITH CERTIFY:

- **Improved visibility**—with paper out of the picture, Certify’s reporting feature helps Garmin efficiently monitor expenses
- **Duplicate receipts solved**—now identifying duplicate expenses takes minutes, versus having to manually sort and review
- **Streamlined workflow**—Certify’s locked approval workflow helps Garmin ensure a timely and accurate review process
- **Fewer uncashed checks**—paper checks are in the past, and with ACH employees are notified automatically of deposits
- **Greater AP efficiency**—integrating Garmin’s ERP system has reduced data entry and made time for more important tasks



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“The service we receive from our account representative is superb. We feel we’re a valued customer and appreciate the dedication to making our experience an enjoyable one.”

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Accounts Payable Supervisor
Garmin International

ABOUT CERTIFY, PART OF EMBURSE

Certify is part of Emburse, a global leader in expense management and AP automation solutions, which is trusted by more than 4.5 million users in more than 120 countries. Over 14,000 customers, from start-ups to global organizations, rely on Emburse’s tailored, highly-configurable solutions. Emburse enables organizations to make faster, smarter decisions, empower business travelers to recapture lost nights and weekends spent doing tedious expense management, and help make users’ lives -- and their businesses -- better. For more information about Emburse, please visit emburse.com.

Certify is rated as a Leader in expense management by analyst firm, IDC, and is trusted by more than 4,500 organizations including Boot Barn, H&R Block, and Virgin Galactic, to streamline expense processing, purchasing and travel booking. For more information about Certify’s solutions, please visit certify.com.

What can the end-to-end travel and expense management solution from Certify do for you? Contact us today and find out more.